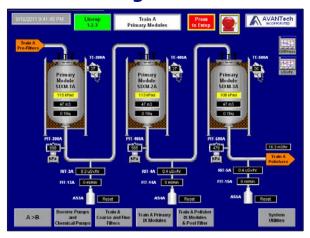


# Utilizing the Strengths of Two Cultures to Make a World of Difference

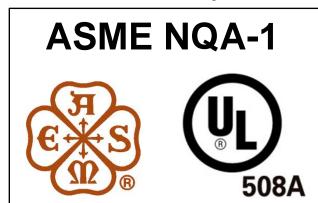
James L. Braun: jbraun@avantechinc.com

43rd Waste Management Conference • WM2017

#### **Process Design & Automation**



#### **Standards & Certifications**



#### Manufacturing Excellence

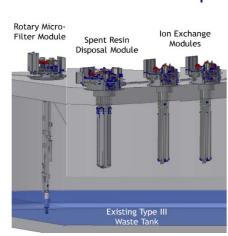




## AVANTech Experience – Emergency Response

- The Emergency
  - ✓ Cesium Removal
  - ✓ Dose Curie Reduction
  - ✓ High Salinity Environment
  - ✓ Safety
    - ALARA
    - Thermal
    - H2 Gas
  - ✓ 12-Week Completion
- The Team
  - ✓ TEPCO
  - ✓ Toshiba
  - ✓ AVANTech

- The Technology
  - ✓ Crystalline Silicotitanate (CST)
  - ✓ High Salinity Environment
  - ✓ Safety
    - ALARA
    - Thermal
    - H2 Gas
  - √ 12-Week Completion

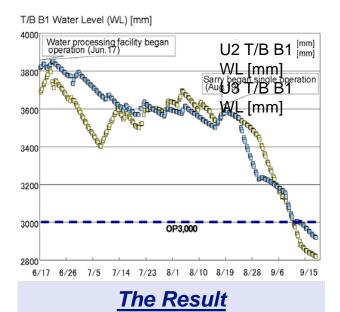












## Utilizing the Strengths of Two Cultures to Make a World of Difference



## AVANTech Experience – Emergency Response

- Technology was the Key to Success
  - ✓ Create Value
  - ✓ Commitment to Long Term Success
- Seek to Understand and not to be Understood
  - ✓ Think Long Term Partnership and not Quick Sale
  - ✓ Ask Good Questions and Focus on Understanding
- Patience and Communication
  - ✓ What you say and what is heard are two different things.
  - ✓ Write Down the specifics and ask for confirmation
  - ✓ Follow-up
  - ✓ If you can conceive and believe, you can achieve



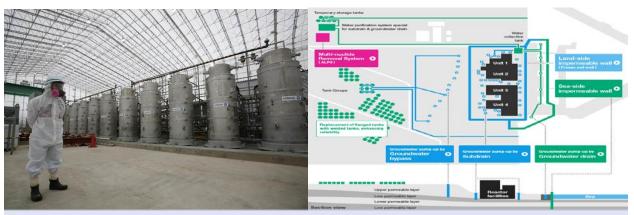
**Onsite Support** 

## The Results have been Remarkable Considering the Circumstances

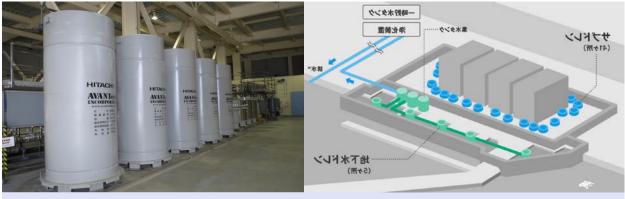


## AVANTech Experience: Equipment & Services

#### The Team: HGNE & AVANTech



High Performance ALPS - Brine Treatment



Subdrain - Groundwater Treatment

- Configuration
  - ✓ Series of 4 filters & 20 ion exchangers
  - ✓ Dual train 25 m³/h (110 gpm) per train
- Multinuclide removal
- Effluent to Storage

- Configuration
  - ✓ Series of 4 filters & 5 ion exchangers
  - ✓ Dual train 50 m³/h (220 gpm) per train
- Targeted radionuclides
  - ✓ Sr, Cs, Sb, Activated Metals
- Effluent
  - Monitored and discharged to ocean



## AVANTech Experience – Equipment Supply

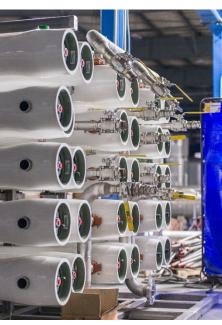
- No Technical Detail is too Small!
  - ✓ CMTR Documentation 8 or 3?
  - ✓ Coating the serration of a flange
- Consistency and Conformity are Absolute
  - ✓ Uniformity in implementation
  - ✓ Quality process communicated
  - ✓ Count every spare part, take pictures, and detail each bill of material
- Design Documentation is not Final
- Decision-Making Can Be Challenging
  - ✓ Optimization is for the next project
  - ✓ Design documentation and approval is critical







**Technical Support** 



### **AVANTech** is a Better Company Because of our Experience



## AVANTech Experience – General Lessons Learned

#### Basics:

- ✓ Be represented
- ✓ Be respectful
- ✓ Be patient
- Japanese word and indications for "No":
  - ✓ It may be difficult
  - ✓ Nodding of the head confirming they understand
  - ✓ Silence

#### Meetings Are:

- ✓ Not to make decisions
- ✓ To disseminate information
- ✓ To initiate and promote consensus building
- Communication is driven by:
  - Avoiding confrontation
  - Maintaining harmony