

# Contract Management - Insurance, Indemnity & Bonds

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Together we'll go far

Wells Fargo Insurance Services

**Specialization** 

**Evolution** 

**Topics:** 

- Insurance market & products for our business sector
- Distribution channels (Agent, Broker, Specialization)
- Professional, CPL, Product Liability & Site Pollution
  Why it is critical to get it right
- Contract Bonds Market Status
  - Realistic expectations for program support
  - Bid, Performance, Payment
  - Financial Assurance (Rad & RCRA)
- Rules of Engagement Insurance, Indemnity & Bonds

**Great Opportunity (...to solve coverage issues)** 

- Soft
- Rate decreases >50% comparison to 2005 levels
- Only exceptions WC, products liability & property
- Few large players are trying to drive change (market share)
- Increased number of specialty players
- Increased number of general markets offering professional & pollution coverages (limited)
- Increased number of intermediaries (increased costs, lack of control)

#### Leap of Faith - distribution

- Small local/regional agents having no or limited environmental, engineering/waste management industry expertise
- Large Brokers
  - Profit centers (group or individual)
  - Practice groups (control errors, expertise spread thin)
- Specialty (check educational and work experience credentials)
- Not going to see distribution controls (\$)

#### ...it's the economy

- "They are underwriting"
- Liquidity is the key
  - Strong Cash Positions (working capital, AR, history of deposits, limited costs in excess of billings, cash, solid equity)
  - Analyzing Receivables (getting paid, >90 days discounted)
  - Old ratio of (1.5 assets to liabilities) is gone (5x wc/10x equity program size)
  - Looking at the make-up of debt (notes payables, distributions, equipment financing heavy - more subordinated)
  - Personal indemnity (sometimes not weighed, see brokerage statements and tax returns)
  - Management actions (reduction of OH, cash funding, history of payment to subcontractors)

- Type of owner (DOE, Commercial Nuclear, Construction)
- Class of Business (restrictions, stimulus, disadvantaged)
- Specialty Markets (few players... representation, professional/contractual back stops)
- Rate to Collateral Ratios
- Collateral Release (warranty periods, statue of limitations)
- Successful Past Project Performance
- Corporate resume and project summaries
- Acceptance of manuscript forms (remediation)

- Insurance company designed
- Policies for environmental, engineering & waste management companies
- Large variation in provisions, terms, exclusions & definitions
- Must be specifically designed for the professional services

- Endorsements
  - Radiological & Mixed
  - Professional services and operations description
  - Waste broker
  - Hammer clause
  - Knowledge of occurrence
  - Definition of insured
  - Primary & non-contributory
  - Project specific sublimits
  - Joint ventures
  - Many others

- Insurance company designed
- Policies for general industrial operations
- Large variation in provisions, terms, exclusions & definitions
- Must be specifically designed for the site operations & pollution conditions

- Endorsements
  - Radiological & Mixed
  - Contaminant concentration trigger
  - Reopener clause
  - Indemnity backstop
  - Natural resource damages
  - Consent to settle/hammer
  - Diminution of value 1<sup>st</sup> & 3<sup>rd</sup>
  - Business Interruption 1<sup>st</sup> & 3<sup>rd</sup>
  - Non-owned disposal sites
  - Definition of insured
  - Emergency response costs
  - Punitive damages, fines & penalties
  - Many others

#### **Bonds ... not insurance**

#### Bid, Performance & Payment Bonds

- Decontamination & Decommissioning Projects
- Environmental Remediation Projects
- Construction Projects

#### Closure/Post-Closure Financial Assurance

- Radiological & Mixed Wastes
- Hazardous & Industrial
- RCRA compliance

(You should never see a bond being required for professional services)

# **Contract Surety**

## **Quick Course**

#### Proposal or Pre-Qualification

- Surety reference letter
- Not an actual guarantee

## Bid & Award

- Guarantee to enter contract if awarded
- \_\_\_% bid security (20%)
- Form of bond (options cashier's check, ILOC)
- Default

#### Performance

- Guarantee to perform SOW
- As bid per cost, scope & timeline

## **Quick Course**

### Payment Bonds

- Guarantee to pay subcontractors
- 90% of all defaults

## Closure/Post-Closure Financial Assurance

- Regulatory Driven (Rad, Mixed, RCRA)
- FA amount various by state
- Non-negotiable (for the most part)

## Option to C/PC – FA

- Blended insurance and bond structure
- Decreasing insurance to cash position
- Long term pre-funded with insurance cap solution

history tells me...

- Insurance requirements
- Indemnity requirements
- Bonding requirements (Bid, Performance, Payment)
- Penalties
- Warranties

## **Everything is negotiable**

- Modify T&C
- Lowest Limit of Insurance
- Penalties get them out
- Engage broker in contract reviews (and negotiations)
- Fix existing contracts
- Maintain subcontractor certificates

# **Everything is negotiable**

- Eliminate or reduce requirement
- Confirm qualified to respond to RFP
- Engage broker in contract reviews (and negotiations)
- Backstop with insurance (professional, facility pollution)
- Warranty Period up-front agreement to reduce to 90 to 120 days, never over one year
- Collateral release agreement

# **Decisions Involve Risk**

