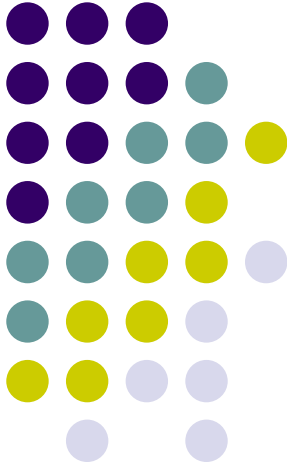
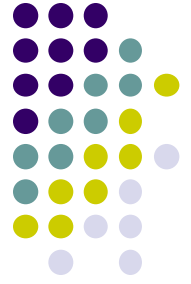


“EFCOG’s Knowledge Portal Review” 2009 Waste Management Symposium



Roland Knapp
Contractor Assurance
Working Group Chair
March 3, 2009

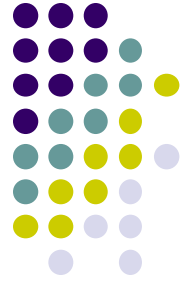




Scope

- Addresses the use of performance-based contracting tools and systems to promote more effective and efficient interfaces of federal oversight and contract administration with contractor management and performance.
- Facilitates interaction with other governmental and non-governmental organizations regarding application of performance-based contracting and performance-based integrated management systems in the DOE complex.
- Leverages collaboration with other EFCOG and DOE/NNSA groups.

Purpose

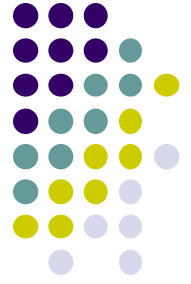


- Facilitate the collaboration between EFCOG the DOE and the NNSA to deploy performance-based contracting tools and systems that make the interface of federal oversight and contract administration with contractor management and performance more effective and efficient.
- Coordinate with other federal and contractor groups that are working on CAS, e.g., NNSA's Line Oversight and Contractor Assurance System (LOCAS) Integration Council and the National Laboratory Directors' Council (NLDC).

Objectives



- Promote, coordinate, and facilitate the active exchange of successful approaches to performance-based integrated management systems as well as lessons learned.
- Identify, analyze and produce for distribution through DOE and NNSA Headquarters important lessons learned that could accelerate the implementation of effective federal line oversight and contractor assurance systems.
- Develop case studies for future workshops / training courses.



2008 Accomplishments

Topics addressed:

- Use of Industry Standards in lieu of DOE Directives
- Highlights and challenges from HSS Inspections
- EFCOG Contractor Assurance
- Provided DOE HQ consolidated CAWG feedback on a guide for HSS's review of Corrective Action Plans
- Corrective action effectiveness
- Effective use of Lessons Learned / Operating Experience programs
- Use of 3rd Party Certifications
- Requirements Flowdown
- Use of Human Performance Principles to produce tangible results
- Development of an approach to develop Leading Indicators
- Site-to-site visits/benchmarking

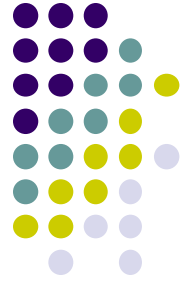
Working group members have also actively participated:

- HSS Safety Directive Project
- NNSA Line Oversight / Contractor Assurance System (LOCAS) effort.

Lessons Learned and Recommendations



- Active participation of DOE counter-parts (both HQ and site offices) in working group meetings has proven to be very effective. This has promoted better communication and has not stifled discussions.
- In its second year of existence, the CAWG has focused much of its energy on information-sharing among contractors.
- The support received from the DOE Office of Enforcement (HS-40), the DOE Office of Health and Safety (HS-10), and NNSA has been strong. The vision expressed by these management teams has been consistent with the vision of most of the participating contractors.
- The EFCOG Directors are identifying opportunities for working groups to collaborate.



Plans for 2009

- Continue the development of Leading Indicators (methodology)
- Continue to work with HSS to improve HSS Safety Directives
- Continue to work with NNSA on LOCAS improvements
- Improve the use of lessons learned data and information to improve performance
- Use of project management and performance assurance tools with mission-oriented programs and large-scale non-construction projects
- Development of corrective action plans and effectiveness evaluation strategies (ICAM improvements)
- Multi-dimensional risk acceptance protocol and communication
- Joint/collaborative effort between CAWG and ISM/QAWG
- Approach to an integrated rule-based assessment schedule