



River Corridor Closure Project

River Corridor Closure: A Different Way at Hanford

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Communications and Public Involvement

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Washington Closure Hanford, LLC

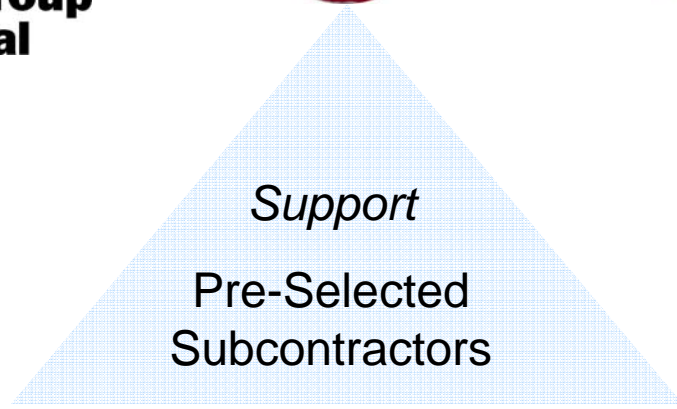
single purpose limited liability company



**Washington Group
International**



CH2MHILL



ILSI
Integrated Logistics
Services, Inc.



River Corridor Contract

...a new way of doing business

- Incentivized contract to reduce cost and improve efficiency
- Increased DOE oversight to ensure environmental compliance
- Expectation that “Closure Culture” spreads to other cleanup work

WCH brings together talent and lessons learned from:

- Environmental Restoration Contract at Hanford
- Savannah River Site
- Rocky Flats
- Miamisburg Closure Project
- West Valley
- Weldon Springs
- Commercial nuclear sector

A Few Contract Differences

Changing to a Closure Contract

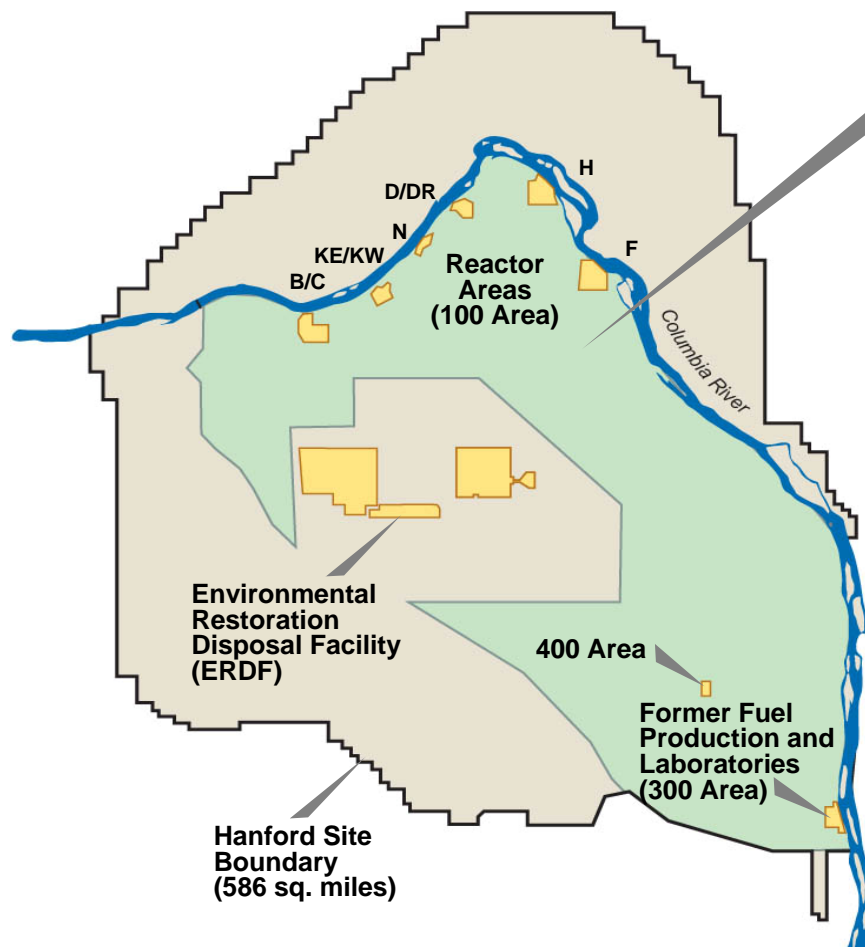
Previous Contract

- Cost reimbursable/performance based contract
- DOE owns much of cost/schedule risk
- Subcontracting “goals” established but no fee tied to meeting goals
- Workers viewed contract as long term job security

RCCC

- Cost reimburseable/schedule and cost performance incentive contract
- Risk shifted to WCH
- Aggressive subcontracting requirements with penalties for not achieving. New requirement is 61% with half to small business
- Closure contract seen as threat to long term job security

Scope Includes...



River Corridor
(218 square miles)

- **Demolition of 486 facilities**
- **Remediation and closure of 370 waste sites**
- **Place four reactors into safe storage condition**
- **Disposal operations: treatment, transportation, disposal (4 million tons of waste)**
- **Develop long-term stewardship plan**

Communication

One Approach Does Not Fit All

Interested Publics – Internal & External

- Public more knowledgeable and greater access to information
- Diverse agendas (Tribal nations, local community, PNNL)
- Preservation and historic interest
- Less time – conflicting schedules between home/work and public involvement opportunities
- **Workforce is a 'Public' too**

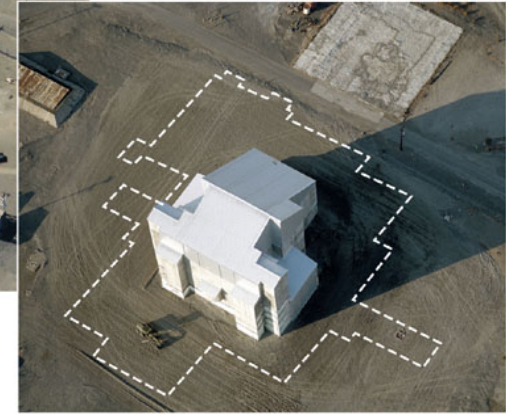
Tools for Communicating

- Hanford Advisory Board Subcommittees
- Media
- Employee Newsletter
- Monday Memo
- Safety Flash
- Fact Sheet
- Website



Communicating Uncertainty

- Future of B Reactor
- 300 Area Cleanup
- Long-term stewardship



Communications and Public Involvement Linked

- Communications (two-way) significantly important with workforce when faced with change
- Relationships with interested parties critical to proceeding with accelerated progress
- Integrated communications with decision makers and regulatory agencies
- Public support vital to long-term stewardship plan

**Expected 2013
completion date**



19 Months on the Job

- **Lessons Learned**
 - Bad news or mis-information spreads faster than good news
 - Relationships need constant attention
 - Communication must be timely, accurate and easy to understand
 - Not everyone hears the same message – tell the same story using a variety of techniques
 - Coordinate communication with customer, other contractors, regulators, elected officials and publics

